

## Continued Care, Transitional an Discharge Planning

Residents receiving care in the Health Services Center can expect an interdisciplinary team meeting shortly after admission. Concurrent meetings will be held as a resident's condition improves to discuss recommendations of residents returning home or to another level of care within the HHH Continuum.

## Admission to the Lodge or Lodge Assisted Living

These transfers are reviewed by a Care Management/Nursing team to determine which setting can provide appropriate supports to match resident needs. The Finance Office determines what accommodations options are affordable, example: single vs. double room.

## Transfers Within the Lodge or in the Cottage Community

Transfers within the same level of care are reviewed by a Care Management/Nursing team to avoid relocating residents to an accommodation with insufficient supports. In addition, the Finance Office must agree that the desired accommodation is affordable.



### The Care Management Team

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Director and Havenwood Social Worker  
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Health Services Center Social Worker  
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## Care Management Department and Centralized Admissions

*We are Here for You  
to Guide, Support and  
Advocate*

## A Few Reasons You May Stop to See Us

- Living Will or Durable Power of Attorney for Healthcare Questions
- Inquire About Moving to the Lodge, Lodge Assisted Living or a Higher Level of Care
- Resources as Your Needs Change
- Health Insurance/Long-term Care Insurance Questions
- Worried About a Spouse, Neighbor or Friend Who is Struggling
- Caregiving Options/Support
- Planning a Surgery and Will Potentially Need a Stay in HSC
- Funeral Home or Cremation Information
- Have a Question and Not Sure Who to Ask

## Centralized Admissions

Havenwood Heritage Heights (HHH) is committed to a Centralized Admissions Process to determine the appropriateness of our various levels of care to meet each resident's need. The Care Management Department facilitates the admission process working in tandem with other departments to insure that recommendations and plans are appropriate to the resident's needs and are coordinated throughout the entire organization.



[www.hhhinfo.com](http://www.hhhinfo.com)

## Admissions to the Community

When a candidate applies for admission to the Havenwood Heritage Heights community, an assessment takes place. Reports on health and functioning are received from the applicant's physician. These are reviewed by a Care Management/Nursing team who also interviews the applicant. The financial disclosures and verifications submitted by the applicant are reviewed by the Finance Office. The admissions team will then advise the applicant and Marketing Department as to which of our accommodations the applicant qualifies for based on safety and affordability.

## Admission Planning

If you anticipate the need for a skilled stay, or are considering long term care, please contact the Care Management Department to help you make arrangements. When ever HHH residents go to the hospital, we strongly encourage they contact Care Management or Home Health so we can anticipate the possibility of Health Services Center Admission if needed and coordinate after hospital care with the hospital care management team.