

Security Contacts:

For additional information on
the Security Services provided at
Havenwood Heritage Heights

Please contact:

Scott Danico
Director of Support Services
603-229-1171

or

Jon Merrill
Assistant Director of
Support Services
603-229-1200 x1037

Things You Can Do To Help:

- Keep Cars Locked
- No Visible Valuables in Your Car
- Keep Doors Locked
- Don't Open the Door for Strangers
- Leave a Porch Light On
- Be Aware of Your Surroundings
- If Something Doesn't Look Right,
Report It!



**Evening
Security Guards/
First Responders**
(7:00 p.m. to 7:00 a.m.)



SECURITY

Keeping
Havenwood Heritage Heights
Safe and Secure

Security Measures

- **Cameras**
 - 24 hour videotaping of high priority locations
- **Key Fob System**
 - Access control throughout both campuses
- **Emergency Response System**
 - Notification of emergencies via pendant or pull cord
- **Morse Watchman System**
 - Controlling and monitoring of Security Patrols



Security Guard/First Responder responsibilities

Security Guard

- **Conduct Building Security Rounds**
 - Morse Watchman Wand System
 - Secure Windows and Doors
 - Search for Safety Hazards
- **Patrol Grounds**
 - Vehicle Patrol
 - Foot Patrol
- **Daily Reports**
 - Recap of Evening Events Sent Daily to Management Team



First Responder

- **Emergency Response System**
 - Monitor System Throughout the Evening
 - Respond to Pendant or Pull Cord Activation
 - Test system 3 times per Evening
 - Respond to Medical and Security Calls
 - Respond to Smoke and Fire Events
- **Address Minor Maintenance Issues**
- **Address Emergency Housekeeping Issues**